

THE NATUREWOOD® LIFETIME RESIDENTIAL & AGRICULTURAL LIMITED WARRANTY

Original consumer purchasers or "first-owners" of specific NatureWood brand wood products are eligible for a LIFETIME LIMITED WARRANTY. Under the terms of this warranty, Osmose®, Inc. (Osmose) will replace any of its labeled or stamped NatureWood brand wood products as listed under "WHAT THE WARRANTY COVERS" below, used in, or in conjunction with, residential or agricultural applications should those NatureWood brand wood products structurally fail* in service due to rot, fungal decay or termite attack during the lifetime of the "first owner." *For purposes of this warranty, structural failure is defined as the inability of a given member to perform its intended function due to rot, fungal decay or insect attack.

"FIRST-OWNER" COVERAGE

To qualify for the NatureWood LIFETIME RESIDENTIAL & AGRICULTURAL LIMITED WARRANTY, you must be the owner-of-record of the property at the time NatureWood brand wood products are installed. Or, if the warranted wood was installed by a builder-contractor-owner, "first-owner" means the owner-of-record first acquiring the property from the builder-contractor-owner. The NatureWood warranty is not transferable from the first-owner to subsequent owners of the property.

TO IDENTIFY A NATUREWOOD® BRAND WOOD PRODUCT, LOOK FOR THE NATUREWOOD END TAG OR INK STAMP

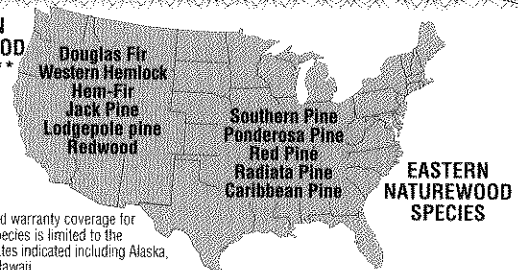
It's easy to identify warranted NatureWood brand wood products. Simply look for the plastic end tag or ink stamp on each piece of NatureWood brand wood. Make sure you receive and retain the NatureWood **proof-of-purchase certificate or end tag** as well as the original purchase invoice from your dealer or contractor. In the event of a claim, it will be necessary to present this documentation.



WHAT THE WARRANTY COVERS

The NatureWood Lifetime Limited Warranty covers NatureWood brand wood products only from the date of purchase by the first-owner against structural failure caused by fungal decay or termites. The terms, "rot" and "fungal decay," as used in this warranty mean attack by wood-destroying fungi that disintegrate the wood cell walls, but exclude surface mold and mildew fungi associated with the "weathering" of wood. "Weathering" of wood is not decay, fungal decay, or rot of any type or definition. The obligation of Osmose under the terms of this warranty is limited to replacement of structurally failed NatureWood brand wood products only. This warranty extends only to NatureWood brand wood products treated to ABOVE GROUND 5/4" Decking & Specialties (0.15** pcf sapwood species), ABOVE GROUND GENERAL USE (0.25 pcf for sapwood and heartwood species), and GROUND CONTACT (0.40 pcf for sapwood and heartwood species) preservative retention levels and used in residential or agricultural applications allowed by this Warranty. (**.15 pcf sapwood species used to treat 5/4" decking and specialty items must be treated with an Osmose approved water repellent additive to meet Osmose treatment specifications.)

WESTERN NATUREWOOD SPECIES***



*** NatureWood warranty coverage for Western Species is limited to the Western states indicated including Alaska, excluding Hawaii.

EASTERN NATUREWOOD SPECIES

WARRANTY EXCLUSIONS

Osmose is not responsible for any damage to NatureWood brand wood products used in commercial or industrial structures, wood foundation systems, wood exposed to salt water or any cause other than fungal decay or termite damage. This warranty does not cover building poles or building timbers in structural applications, commercial vineyard stakes, lattice, peeler core landscape timbers or specialty items that have been milled after treatment.

Osmose is not responsible for any application of NatureWood brand wood products other than that specified under the appropriate usage as noted on the ink stamp and/or end tag attached to the piece.

Osmose is not responsible for damage to NatureWood brand wood products caused by the "weathering" of wood, including but not limited to raised grain, splitting, checking, twisting, warping, shrinkage, swelling or any other physical property of the wood.

Osmose is not responsible for any costs associated with removal of damaged wood product(s) or delivery or installation of the replacement NatureWood brand wood product(s).

Osmose is not responsible for any incidental or consequential damages claimed to be a result of damaged or undamaged NatureWood brand wood products.

Osmose is not responsible for NatureWood brand wood products which are fastened using any type of fasteners other than those recommended by Osmose.

HOW TO MAKE CLAIMS

To make a claim under the terms of this warranty, send a photograph and description of the damage along with the NatureWood proof-of-purchase certificate and/or the NatureWood end tag plus a copy of your original purchase invoice to:

OSMOSE, INC. • ATTN: CONSUMER AFFAIRS

P. O. DRAWER O • GRIFFIN, GEORGIA 30224-0249

Osmose will, within sixty (60) days from the date of notice of your claim, and upon receipt of the proper documentation, make arrangements to exchange the damaged wood product(s) for the new NatureWood brand wood products. Osmose reserves the right to have a representative inspect all wood which is claimed to be damaged prior to its removal from services. NOTE: The obligation of Osmose under the terms of this Warranty is limited to replacement of damaged lumber only.

Osmose makes no other warranties, express or implied, of merchantability, fitness for a particular purpose or otherwise. In no event shall Osmose be liable for incidental, consequential, special or indirect damages. Nothing in this warranty shall affect the duration of implied warranties beyond their customary duration, or create additional implied warranties.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

This warranty is valid only in the United States.